

BEFORE  
THE PUBLIC SERVICE COMMISSION OF  
SOUTH CAROLINA  
DOCKET NO. 2018-317-T - ORDER NO. 2018-778  
DECEMBER 20, 2018

IN RE: Application of Go Diego Go Services LLC to ) ORDER APPROVING  
Amend Tariff ) APPLICATION TO  
 ) AMEND TARIFF

This matter comes before the Public Service Commission of South Carolina (“Commission”) on the Application of Go Diego Go Services LLC (“Go Diego,” “Applicant” or “Company”) to amend the Company’s current tariff. Go Diego presently holds a Class E HHG Certificate of Public Convenience and Necessity (Certificate No. 9812) to transport household goods in South Carolina pursuant to the authority granted by this Commission.<sup>1</sup>

Upon receipt of the Application, the Commission’s Clerk’s Office instructed Go Diego to publish, one time, a Notice of Filing in newspapers of general circulation in the affected areas of the state. The purpose of the Notice of Filing was to inform interested parties of the Company’s Application and of the manner and time in which to file the appropriate pleadings for participation in the proceeding. The Company complied with this instruction and provided the Commission with proofs of publication of the Notice of Filing. No protests or petitions to intervene were received.

By its Application Go Diego seeks approval to amend certain rates and to make various changes to other charges and terms and conditions of the Company’s current

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<sup>1</sup> See Commission Order No. 2014-756 issued in Docket No. 2014-207-T.

tariff. Some of the proposed changes consist of an increase in its hourly rate for two movers and one truck from \$80.00 to \$100.00 and to add a 4% fee for payment of services by credit/debit card.

The South Carolina Office of Regulatory Staff (ORS) completed a review of the proposed tariff and submitted its findings to the Commission on November 20, 2018. ORS's Impact Study revealed that Go Diego was in compliance with the Commission's rules and regulations at its compliance review on November 14, 2018. Furthermore, ORS advises that Go Diego is currently in compliance with all filing and reporting requirements, and no consumer complaints have been filed against the Company within the past twelve months.

Lastly, from the comparison report completed by ORS of the tariff modifications proposed by Go Diego to the South Carolina Tariff Bureau's (SCTB) rates, it appears that the rate of \$100.00 proposed by Go Diego for two movers and one truck is below the SCTB rate, while the 4% credit/debit card fee is above. Although certain of the proposed rates are above the SCTB rates, we note that no other parties have filed in opposition to the rates proposed by the Company.

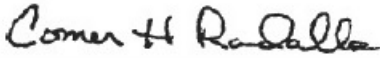
Having considered the Application, the lack of opposition, and the results of the ORS impact study, we conclude that the amended tariff proposed by Go Diego is just and reasonable for the Company and its customers. Accordingly, the Company's Application to amend its current tariff should be approved.

IT IS THEREFORE ORDERED THAT:

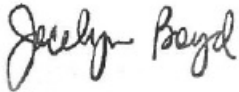
1. The Application of Go Diego Go Services LLC to amend its tariff is approved, subject to compliance with all applicable statutes, rules, and regulations. The approved revised tariff is attached as Order Exhibit 1.

2. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:

  
Comer H. "Randy" Randall, Chairman

ATTEST:

  
Jocelyn Boyd, Chief Clerk/Administrator

Go Diego Go Services LLC.

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**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE  
TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES  
WITHIN THE STATE OF SOUTH CAROLINA**

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## **APPLICABILITY OF TARIFF**

This Tariff contains the regulations and rates applicable to the provision of intrastate household goods moves by **GO DIEGO GO SERVICES LLC.**, 140 Rockdale Street, Myrtle Beach, SC 29579. These services are furnished in the State of South Carolina.

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## SECTION 1

### 1.0 TRANSPORTATION CHARGES

Transportation charges include the hourly rates as listed below.

#### 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time "basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the **GO DIEGO GO SERVICES LLC.** Office location, and includes the movers estimate return time to the office location.

<u>Number of Movers</u>	<u>Hourly Rate</u>
Two Movers and one Truck	\$100.00
Three Movers and one Truck	\$120.00
Four Movers and one Truck	\$150.00
Each Additional Mover	\$20.00 per mover/per hour

#### 1.2 Office Hours/Minimum Hourly Charges

**GO DIEGO GO SERVICES LLC.** Will operate Monday – Sunday from 7:00 am to 7:00 pm.

Monday – Friday	Three-hour minimum charge
Saturday – Sunday	Three-hour minimum charge
Federal Holidays	Three-hour minimum charge

After the minimum hourly charge, the hourly rates are calculated in fifteen minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their moving, **GO DIEGO GO SERVICES LLC.** will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

#### 1.3 Forms of Payment.

Go Diego Go Services, LLC currently accepts cash, personal check, and credit card/debit card for payments (Please note that an additional credit card/debit card fee of 4% will be added to all payments made with a credit or debit card and shown on your moving services statement).

# Go Diego Go Services LLC.

## SECTION 2

### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items;

#### 2.1 Bulky Articles Charges

**GO DIEGO GO SERVICES LLC.** Does not charge any additional fee for bulky articles.

#### 2.2 Elevator or Stair Carry

**GO DIEGO GO SERVICES LLC.** Does not charge any additional fee for elevator or stair carry.

#### 2.3 Excessive Distance or Long Carry Charges

**GO DIEGO GO SERVICES LLC.** Will charge \$0.75 per mile (Fuel Surcharge) per vehicle for moving services that take place outside of Horry and Georgetown Counties, and a \$45.00 flat rate Fuel Surcharge per vehicle for moves conducted inside Horry and Georgetown Counties.

#### 2.4 Pick Up and Delivery

**GO DIEGO GO SERVICES LLC.** Does not charge any additional fee for making additional pick-ups or deliveries after the initial stop.

#### 2.5 Packing and Unpacking

**2.5.1 GO DIEGO GO SERVICES LLC.** Does not charge any additional fee for packing and unpacking. The packing/unpacking rate is the same as the hourly rate listed in Section 1 and below; plus, the market price of packing materials, including sales tax and shipping and handling on the materials.

##### Number of Packers

##### Hourly Rate

Two Packers

\$100.00

Three Packers

\$120.00

Four Packers

\$150.00

Each Additional Packer

\$20.00 per packer/per hour

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**2.5.2 GO DIEGO GO SERVICES LLC.** Is not responsible for items packet by the customer. Boxes containing fragile or breakable items must be properly labeled.

**GO DIEGO GO SERVICES LLC** reserves the right to decline any moves consisting of extremely large or fragile items.

### **2.6 Piano Charges**

**GO DIEGO GO SERVICES LLC.** Will not move pianos.

### **2.7 Articles, Special Serving**

The rates and charges in this tariff do not include servicing or connections of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

### **2.8 Waiting Time**

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of **GO DIEGO GO SERVICES LLC.**

# Go Diego Go Services LLC.

## SECTION 3

### 3.0 RULES AND REGULATIONS

#### 3.1 Claims

- 3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading
- 3.1.2 Claimant must notify carrier of all claims for concealed damage within 30 days of the move. **GO DIEGO GO SERVICES LLC.** Must give reasonable opportunity to inspect damaged items.
- 3.1.3 Although our movers will be careful with your possessions from time to time damages may occur. If damages are caused by our service, **GO DIEGO GO SERVICES LLC.** Reserve the rights to repair the damage (s) in question. If we determinate that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify **GO DIEGO GOSERVICES LLC.** Immediately. They will complete the Damage Report before they leave your site. If you discover damage after the move, call the office between 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asking to sign a Release of Liability acknowledging this.

#### 3.2 Computing Charges

**GO DIEGO GOSERVICES LLC.** Rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

#### 3.3 Governing Publications

**GO DIEGO GO SERVICES LLC.** Rates and changes are governed by the terms and conditions of this tariff, and Rules and Regulations of the South Carolina Public Service Commission.

#### 3.4 Items of Particular Value

**GO DIEGO GO SERVICES LLC.** Does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles or peculiarly inherent

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or intrinsic value, precious metals or articles manufactured there from. **GO DIEGO GO SERVICES LLC.** Will not accept responsibility for safe delivery of such articles if they come into **GO DIEGO GO SERVICES LLC.** Possession with or without **GO DIEGO GO SERVICES LLC.** Knowledge.

### 3.5 Bill of Lading, Contract Terms and Conditions

Each customer will be provided with a copy of **GO DIEGO GO SERVICES LLC. Bill of Lading** terms and conditions of the Bill of Lading, attached hereto, and hereby incorporated by reference.

### 3.6 Delays

**GO DIEGO GOSERVICES LLC.** Shall not be liable for any delay in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.